

**MINUTES OF THE HARINGEY WELL-BEING PARTNERSHIP BOARD (HSP)
THURSDAY, 14 MAY 2009**

Present: Richard Sumray (Chair), Margaret Allen, Abdool Alli, Councillor John Bevan, Councillor Dilek Dogus (Vice-Chair), Robert Edmonds, John Forde, Michael Fox, Siobhan Harrington, Councillor Bob Harris, Cathy Herman, Sue Hessel, Howard Jeffrey, Angela Manners, John Morris, Marion Morris, Susan Otiti, Mun Thong Phung, Faiza Rizvi, Naeem Sheikh, Penny Thompson)

In Attendance: Gerry Atkinson, Xanthe Barker, Mary Connolly, Phil Harris, Paul Knight, Ismail Mohammed, Barbara Nicholls, James Slater, Janice Woodruff.

| MINUTE NO. | SUBJECT/DECISION | ACTION BY | | | | | | | | | | | | |
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| OBHC135 | <p>APOLOGIES AND SUBSTITUTIONS</p> <p>Apologies for absence were received from the following:</p> <table border="0"> <tr> <td>Judy Allfrey</td> <td></td> </tr> <tr> <td>Tracey Baldwin</td> <td>represented by Penny Thompson</td> </tr> <tr> <td>Eugenia Cronin</td> <td>Susan Otiti substituted</td> </tr> <tr> <td>Dave Grant</td> <td>John Forde substituted</td> </tr> <tr> <td>Paul Head</td> <td>Howard Jeffrey substituted</td> </tr> <tr> <td>Lisa Redfern</td> <td></td> </tr> </table> | Judy Allfrey | | Tracey Baldwin | represented by Penny Thompson | Eugenia Cronin | Susan Otiti substituted | Dave Grant | John Forde substituted | Paul Head | Howard Jeffrey substituted | Lisa Redfern | | |
| Judy Allfrey | | | | | | | | | | | | | | |
| Tracey Baldwin | represented by Penny Thompson | | | | | | | | | | | | | |
| Eugenia Cronin | Susan Otiti substituted | | | | | | | | | | | | | |
| Dave Grant | John Forde substituted | | | | | | | | | | | | | |
| Paul Head | Howard Jeffrey substituted | | | | | | | | | | | | | |
| Lisa Redfern | | | | | | | | | | | | | | |
| OBHC136 | <p>URGENT ITEMS OF BUSINESS</p> <p>No urgent items of business were received.</p> | | | | | | | | | | | | | |
| OBHC137 | <p>DECLARATIONS OF INTEREST</p> <p>Councillor Dilek Dogus declared that an interest in relation to Item 11 as an employee of the Mental Health Trust.</p> | | | | | | | | | | | | | |
| OBHC138 | <p>MINUTES</p> <p>RESOLVED:</p> <p>That the minutes of the meeting held on 2 March 2009 be confirmed as a correct record.</p> | | | | | | | | | | | | | |
| OBHC139 | <p>CONFIRMATION OF CHAIR AND VICE-CHAIR FOR 2009/10</p> <p>RESOLVED:</p> <p>That Richard Sumray be appointed as Chair and Councillor Dilek Dogus be appointed as Vice-Chair for 2009/10.</p> | Xanthe Barker | | | | | | | | | | | | |

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| <p>OBHC140</p> | <p>APPOINTMENT OF REPRESENTATIVE TO THE HARINGEY STRATEGIC PARTNERSHIP FOR 2009/10</p> <p>RESOLVED:</p> <p>That Councillor Dilek Dogus be appointed as the Boards representative to the Haringey Strategic Partnership for 2009/10.</p> | <p>Xanthe Barker</p> |
| <p>OBHC141</p> | <p>TERMS OF REFERENCE AND MEMBERSHIP: 2009/10</p> <p>The Chair noted that he intended to meet with officers and the Vice-Chair to review the way the meetings were structured with a view to streamlining agendas.</p> <p>There would be more emphasis on strategic items where the Board could 'add value' or shape a decision, rather than receiving information items where there was no scope for this.</p> <p>RESOLVED:</p> <p>That the Boards Membership and Terms of Reference be confirmed for 2009/10.</p> | <p>Xanthe Barker</p> |
| <p>OBHC142</p> | <p>WELL-BEING STRATEGIC FRAMEWORK</p> <p>The Board received a report outlining updates to the Well-Being Strategic Framework (WBSF) and Implementation Plan.</p> <p>It was noted that there were no changes to the way the WBSF was structured. The most significant change had been to the Implementation Plan that had been revised to better reflect targets contained Local Area Agreement.</p> <p>The Chair suggested that rather than presenting the WBSF to each of the HSP Thematic Boards, as recommended in the report, a link should be sent to members of the Boards via email. There was agreement that this was a sensible approach.</p> <p>In response to a query that Board was advised that volunteering was addressed within under the 'Making a Positive Contribution' aspect of the framework it was suggested that there should also be specific reference to this within the Implementation Plan.</p> <p>There was agreement that the document should be revised to set out more clearly which actions where other Thematic Boards were the key lead.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the updates to the WBSF and Implementation Plan be noted. ii. That an email link to the WBSF should be sent to members of the | <p>Barbara Nicholls</p> <p>Barbara Nicholls</p> <p>Barbara Nicholls</p> |

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| | <p>other HSP Thematic Boards and comments sought.</p> | |
| <p>OBHC14</p> | <p>EXPERIENCE STILL COUNTS 2009-12</p> <p>The Board received a report setting out the aims of the strategy for improving the quality of life of older people in the Borough: 'Experience Still Counts 2009-12' and the accompanying Delivery Plan.</p> <p>It was noted that the strategy had been formed following a review of the original Experience Counts Strategy in Autumn 2008. There had been extensive consultation with older people in the Borough during the formation of the strategy and it had been shaped by the needs they had identified. There had also been consultation with representatives from a range of agencies.</p> <p>The Board was advised that the strategy was due to be considered and adopted by the Council's Cabinet in June.</p> <p>The Vice-Chair of the Older People's Forum noted that there had been extensive consultation with older people during the formation of the strategy and commended its adoption to the Board. He also thanked officers for the work that they had done to ensure that the strategy was consulted on as widely as possible.</p> <p>The Chair echoed this but also cautioned the importance of not raising unrealistic expectations.</p> <p>It was suggested that the document should make reference to how any reduction in funding of Older People's Care would be dealt with.</p> <p>There was agreement that an Options Paper following on from the strategy should be drafted and submitted to the Older People's Partnership and subsequently the WSPB.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the WSPB endorse the revised and updated strategy and Delivery Plan. ii. That an Options Paper following on from the strategy should be drafted and submitted to the Older People's Partnership and subsequently the WSPB. | <p>Margaret Allen</p> <p>Margaret Allen</p> <p>Margaret Allen</p> |
| <p>OBHC14</p> | <p>DRAFT USER PAYMENT POLICY</p> <p>The Board considered a report setting out proposed guidance in relation to the timescale and process for implementing the User Payment Policy across the respective statutory, voluntary and community sector organisations.</p> <p>Proposals were also included for an initial twelve month pilot of the</p> | |

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| | <p>project.</p> <p>The policy aimed to support local health and social care organisations with a view to reimbursing service users for their involvement. The parameters around this were also set out in the report.</p> <p>In response to a query the Board was advised that the Policy had been based on one already in operation in another Borough and reflected examples cited as best practice.</p> <p>It was confirmed that there had been discussion around the level of payments with the Benefits Agency to ensure that these would not affect individuals payments.</p> <p>There was a general consensus that the statutory agencies involved would need to look at the proposals in more detail and assess the impact that this would have in terms of cost.</p> <p>It was suggested that benchmarking would be useful in order to provide an informed context.</p> <p>The Chair requested that this information was presented to the Well-Being Chairs Executive prior to the next meeting.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the policy be supported in principal. ii. That the Well-Being Chairs Executive should be provided with further information (as set out above). iii. That a further report should be submitted to the Board at its next meeting. | <p>Robert Edmonds</p> <p>Robert Edmonds</p> <p>Robert Edmonds</p> <p>Robert Edmonds</p> |
| <p>OBHC145</p> | <p>MENTAL WELL-BEING IMPACT ASSESSMENTS HARINGEY TIME BANK</p> <p>The Board received report setting out the findings of a Mental Well Being Impact Assessment (MWIA) that had been carried out in relation to the Haringey Time Bank scheme.</p> <p>The MWIA assessed the benefits of the scheme in terms of the mental well-being of residents within Barnet, Enfield and Haringey. In the future two MWIA's would be carried out per year against community based projects to determine whether 'Well-Being London' funding should be allocated to the projects.</p> <p>Time Banks provided a mechanism for people to earn 'time credit' by giving up their own time in exchange for help. They were recognised as being particularly useful in acknowledging the assets and skills of members of the community and encouraging community cohesion and independence.</p> | |

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| | <p>These values reflected both the Council and NHS Haringey's strategies aimed at supporting community engagement and participation.</p> <p>There was general support for the Time Bank scheme and it was noted that it provided a good model for community empowerment. The Local Ward Member noted that there were particular challenges in Northumberland Park and that it was a measure of the schemes value that it had been so successfully implemented there.</p> <p>It was noted that there had been other successful examples of these in London and they provided opportunities for building on the engagement with the local community and developing the role of the Voluntary and Community Sector further.</p> <p>The Chair noted that this was particularly timely given the current economic climate. In terms of the implementation and commissioning of the scheme the Chair considered that further work was required to ensure that this was developed properly before it was rolled out.</p> <p>In conclusion the Chair noted that the Board agreed to the expansion of the scheme in principal. However, it was requested that a further report should be submitted to the Board to providing more detail in relation to implementation and commissioning and the implications for the Council and NHS Haringey.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the report be noted. ii. That the expansion of the Time Bank Scheme be supported in principal, subject to a further report being submitted to the Board to providing more detail in relation to implementation and commissioning and the implications for the Council and NHS Haringey. | <p>Gerry Atkinson / Janice Woodruff</p> <p>Gerry Atkinson / Janice Woodruff</p> |
| <p>OBHC146</p> | <p>TRANSFORMING SOCIAL CARE -PUTTING PEOPLE FIRST</p> <p>The Board received a verbal update on progress in relation to the 'Putting People First' programme.</p> <p>An overview was provided of the work being carried out against the fourteen work streams that formed the programme and it was noted that service users would begin to use the new system in the Autumn.</p> <p>In response to concerns that many service users may not be aware of changes to the way Care was delivered, the Board was advised that it was recognised that this issue required consideration. Support Plans would be constructed for every Service User and this would also take into account the role of Carers.</p> <p>Concern was raised that people with multiple physical and mental disabilities would not be able to express their wishes clearly and that this</p> | |

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| | <p>would cause considerable anxiety to family members. It was contended that the model was based around the premise that individuals had families that were able to support them. As this was often not the case it was argued that safety nets were required.</p> <p>The Board was reminded that the personalisation agenda was intended to increase individuals' independence and ability to make their own choices. Where an individual did not have the mental capacity to make this type of decision the option would not be appropriate.</p> <p>The Board was advised that HAVCO was holding a Voluntary Sector Providers Forum on 22 June, which would focus on changes affecting the Sector following the introduction of the Personalisation Agenda. The Cabinet Member for Adult Social Care and Well Being noted that she was committed to ensuring that the Voluntary was included within discussions on this issue.</p> <p>Consideration had been given to establishing a Reference Group, to inform discussion; however, no decision had been made as yet.</p> <p>The Chair requested that the Board should receive an update following the Pilots setting out how the issues raised would be addressed.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the verbal update be noted. ii. That the Board should receive a report, following the Pilots that were planned, setting out the issues that had been arisen from them | <p>Paul Knight</p> <p>Paul Knight</p> |
| <p>OBHC147</p> | <p>WELL-BEING SCORECARD: EXCEPTION REPORTING</p> <p>The Board considered the Well-Being Scorecard, which provided an overview of performance against Local Area Agreement (LAA) targets within the Board's responsibility and projects funded by the Area Based Grant (ABG) during the Fourth Quarter of 2008/09.</p> <p>It was noted that a considerable amount of work had been undertaken between the Council and NHS Haringey to improve the quality of information included within the Scorecard. There was agreement that there should be discussion outside the meeting between NHS Haringey and the Council to determine whether the IT system used by the Council to monitor performance could be shared.</p> <p>The Chair noted that there needed to be a stronger focus on exception reporting in the form of a covering report and narrative. This should also set out the measures being proposed or taken to address areas where performance was below target. Where there were slow moving long term performance issues an update should be provided rather than a detailed account of the action being taken at each meeting. The action would be reported and discussed once or twice a year.</p> | <p>Penny Thompson / Margaret Allen</p> <p>Margaret Allen</p> |

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| | <p>There was agreement that where targets were measured on an annual basis proxy indicators should be developed so that the Board would be provide with a better picture of performance throughout the year.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the report be noted. ii. That future reports should include a covering report including a narrative and setting out the remedial actions being proposed or taken to address areas of underperformance. iii. That proxy indicators should be developed and reported on at the next meeting where targets were measured annually. | <p>Margaret Allen</p> <p>Margaret Allen</p> <p>Margaret Allen</p> |
| <p>OBHC149</p> | <p>DRAFT CORE STRATEGY PREFERRED OPTIONS CONSULTATION MAY 2009: 'A NEW PLAN FOR HARINGEY 2011-2026'</p> <p>The Board received a report that provided an update on the draft Core Strategy Preferred Options document entitled: 'A New Plan for Haringey 2011 – 2026'.</p> <p>It was noted that the document reflected responses received following consultation on an Issues and Options document during February and March 2008 and other key evidence that had been gathered and analysed.</p> <p>Consultation on the Preferred Options stage would take place between the 5 May and 30 June 2009. As part of this briefings would be given at Area Assembly meetings and other public forums and information would be available on the Council's website.</p> <p>The Chair noted that there needed to be sufficient flexibility within the Core Strategy to deal with large issues affecting the Borough such as climate change and changing economic circumstances. The Board was advised that the Strategy would be reviewed over its lifetime and it would be adapted to reflect issues such as these that arose.</p> <p>RESOLVED:</p> <p>That the report be noted.</p> | |
| <p>OBHC149</p> | <p>IMPLEMENTATION OF HARINGEY'S DRAFT HOUSING STRATEGY: 2009-19</p> <p>The Board received a report that provided an update in relation to progress in producing Haringey's Housing Strategy 2009-19.</p> <p>This was an overarching document with several more detailed strategies beneath it including:</p> <ul style="list-style-type: none"> • Homelessness Strategy | |

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| | <ul style="list-style-type: none"> • Affordable Warmth Strategy • 'Move On' Strategy <p>The Integrated Housing Board (IHB) was responsible for the development of the strategy and sub-strategies.</p> <p>Concern was raised around the provision of housing designed to meet the needs of people within the Autistic Spectrum. It was noted that there had meetings between the Council and individuals representing groups with an interest in this issue, where there had been agreed that this type of housing was required.</p> <p>The Board was advised that housing officers and senior officers from ACCS had met with Haringey Autism to discuss the merits of specialised housing. This issue would be dealt with in more detail in the new Lettings Policy (being developed later in the year) and in the other sub strategies sitting beneath the Housing Strategy.</p> <p>The Board was advised that the Older People's Strategy fed into the Housing Strategy and that there were links, where appropriate, to each of the sub strategies.</p> <p>The Chair noted that in the long term the Housing Strategy would need to be reviewed to ensure that it was still fit for purpose. In the more immediate future consideration would need to be given to the impact of the Recession.</p> <p>RESOLVED:</p> <p>That the outcome of consultation on the Housing Strategy 2009-19 be noted.</p> | All to note |
| OBHC150 | <p>THREE MINUTE UPDATE FROM PARTNERS</p> <p>The Board received brief verbal updates from NHS Haringey, Barnet Enfield and Haringey (BEH) Mental Health Trust, Whittington Hospital and HAVCO.</p> <p><u>NHS Haringey</u></p> <p>The Chair updated the Board on the 2009/10 budget setting process for the PCT.</p> <p>Allocations to PCTs were announced in December, with Haringey PCT receiving lower than expected, floor level growth. In addition significant new cost pressures had emerged from January onwards. These were primarily associated with a new national price tariff and with activity growth during the last quarter of the year. As a result of these cost pressures, the PCT was in the process of reassessing its investment programme and revise growth in order to deliver a balanced budget for the year.</p> | |

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| | <p>Contracts for service provision, particularly with hospital providers, had largely been agreed, and these included a range of efficiency measures. There would also be a re-prioritizing of new investments to ensure that they could be afforded. This position had been presented to the Council's Overview and Scrutiny Committee and the Director of ACCS had been nominated to represent the Council in the re-prioritization process.</p> <p>The Board was reminded that this represented a reduction in growth rather than a cut to funding for existing services.</p> <p><u>BEH Mental Health Trust</u></p> <p>The Trust had recently been served with an Improvement Notice for the St Ann's site and this was being addressed at present.</p> <p>In terms of the Trusts application for Foundation status it was anticipated that this would be achieved by February 2010.</p> <p><u>Whittington Hospital</u></p> <p>The Board was advised that the hospital was debating its strategic future at present and whether an application for Foundation Trust status would be made.</p> <p><u>HAVCO</u></p> <p>It was noted the jointly funded Third Sector Mapping Exercise was due to begin shortly and that this would provide a base line for the whole of the Sector in Haringey.</p> | |
| OBHC15 | <p>NEW ITEMS OF URGENT BUSINESS</p> <p>No new items of Urgent Business had been submitted.</p> | |
| OBHC15 | <p>ANY OTHER BUSINESS</p> <p>No items of AOB were raised.</p> | |
| OBHC15 | <p>DATES OF FUTURE MEETINGS</p> <p>The following dates of future meetings were noted:</p> <ul style="list-style-type: none"> • 24 September 2009 • 8 December 2009 • 25 February 2010 | <p>All to note</p> |

RICHARD SUMRAY
Chair

The meeting closed at 9.20pm